

# Returns Form

## Instructions:

- Fill in your name, contact and address details in the area to the right.
- Fill in the returns section to let us know which items you're sending back and what you'd like us to do with them (refund or exchange) and what you'd like us to exchange them for.
- Cut off the address slip from the bottom of this page and securely fix it to a parcel with your items and this form inside.
- We recommend that you post your return back to us via a recorded and insured delivery service.

## Your details:

Name:

Telephone:

Email:

Address:

Post Code:

Invoice No:

## Returns For Return: (Enter a number in the reason box next to your item.)

- 1 - Wrong item received.

2 - Wrong item ordered.

3 - Didn't arrive in time.
- 4 - Didn't like the item.

5 - Poor quality.

6 - Faulty / Damaged item.

| Item | Qty | Action  | Exchange For (If Required) | Reason |
|------|-----|---|----------------------------|--------|
|      |     | <div><input type="checkbox"/> Exchange</div> <div><input type="checkbox"/> Refund</div> |                            |        |
|      |     | <div><input type="checkbox"/> Exchange</div> <div><input type="checkbox"/> Refund</div> |                            |        |
|      |     | <div><input type="checkbox"/> Exchange</div> <div><input type="checkbox"/> Refund</div> |                            |        |
|      |     | <div><input type="checkbox"/> Exchange</div> <div><input type="checkbox"/> Refund</div> |                            |        |
|      |     | <div><input type="checkbox"/> Exchange</div> <div><input type="checkbox"/> Refund</div> |                            |        |
|      |     | <div><input type="checkbox"/> Exchange</div> <div><input type="checkbox"/> Refund</div> |                            |        |

Cut along this line and attach the address slip to your parcel to ensure it makes it's way back to us as soon as possible.

## RECIPIENT:

Shorrock Trichem - Powercare Division,  
Tyldesley old road, Chanters industrial estate  
Atherton, Manchester  
M46 9SD